

# Dog Training Agreement

Alexandria Pet Care

## THREE STEPS TO START

Before you bring a dog to an event or training class, complete three steps.

**1. Complete this Agreement.** Please read all pages, fill in page 1, sign and date, and return page 1:

- [alexandriapetcare.com/agree](http://alexandriapetcare.com/agree)
- Print, sign and text a (clear) pic: 828-548-1516
- Print, sign and fax: 703-548-4797

**2. Send your dog's complete vaccination records** showing vet's name and when shots are next due:

- Email: [office@alexandriapetcare.com](mailto:office@alexandriapetcare.com)
- Text a (clear) pic to: 828-548-1516
- Fax: 703-548-4797

**3. Pay for any class in full** before the first class.

- Sign in your Alexandria Pet Care account:  
[www.timetopet.com/portal/apc](http://www.timetopet.com/portal/apc)
- Pay by personal check mailed to Alexandria Pet Care, PO Box 2711, Alexandria VA 22301 (allow mailing time for payment to be received 48 hours before your first class) or

- Pay by PayPal at [www.paypal.me/alexandriapetcare](http://www.paypal.me/alexandriapetcare)
- Pay within your online account by credit card

## CLIENT INFORMATION

Owner First Name: \_\_\_\_\_

Owner Last Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Dog's Name: \_\_\_\_\_

Age: \_\_\_\_\_

Breed: \_\_\_\_\_

Sex: \_\_\_\_\_

Spayed/Neutered? Y N

### Vaccination Dates:

Rabies \_\_\_\_\_

DHPP \_\_\_\_\_

Parvo (puppies) \_\_\_\_\_

Bordatella \_\_\_\_\_

Vet Name: \_\_\_\_\_

Vet Phone: \_\_\_\_\_

Do we have permission to contact your Vet to verify the vaccination records you send us? Y N

## CLIENT SIGNATURE

I have read and accept this agreement.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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## REGISTRATION POLICIES

Register online at  
<http://alexandriapetcare.com/trainingandbehavior/>

Once we confirm your space in a class, we will contact you with your confirmation and Alexandria Pet Care online account login instructions.

### Payment:

Payment is due before we can confirm your place in a class (no exceptions). We accept personal checks, PayPal, and credit cards via your Alexandria Pet Care online account.

### Cancellations and Refunds

In order to get a full refund, cancel your registration 2 business days before the start date of the first class. No refunds will be granted after that date unless your veterinarian provides a note of a dog's illness or injury that prevented participation, in which case your payment will be applied to future services: in-home dog training, future dog training classes, dog walks or pet sitting for clients in our pet care service area.

### Class Transfers:

If our trainer suggests, or you need to, transfer to another class then you must request the transfer 5 business days before the start of class. No transfer requests will be granted after that date.

### Missed Class Policy:

Once classes begin, missed classes will not be refunded. Please speak with the trainer to see what topics and exercises were missed, and what you might work on at home outside of class to be ready for the next session.

### Inclement Weather or Trainer Sick Day Policy:

If Alexandria Pet Care needs to cancel a class for inclement weather or trainer absence, then we will arrange a make up class by polling the registrants, and choose a make up date and time that works for the majority.

### Drop-In Policy:

Dog owners can elect to drop in one time to a class, with a pre-registration and pre-payment. All other policies apply to single drop-in classes.

### Vaccination Requirements:

Alexandria Pet Care requires that all dogs enrolled in a class be verified as up to date on their vaccinations. Puppies under 16 weeks of age are required to have at least one round of Distemper and Parvo (DHPP) vaccine. Adult dogs are required to have Distemper, Parvo, Rabies, and Bordetella. We must have a copy of your dog's vaccination record on file.

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## CLASS OPERATING POLICIES

- Classes meet at the scheduled time per week for 6 weeks (unless otherwise noted).
- Dates listed on the schedule are start dates. You will meet on the same day and time each week.
- Owners are expected to make a time commitment to participate in all classes. Training is most effective with full participation.
- Please arrive at least 5 minutes before class and wait outside or in the lobby until called in for your class.
- You will need a regular collar and 6 foot leash. Harnesses and head halters are welcome. Leashes should not have any attachments (keys, poop bags etc.).
- You will need a lot of tiny, soft chewy treats that hold the attention of your dog. Or, appropriate small bite food treats that you know your dog will tolerate: hot dogs, chicken, freeze dried liver, string cheese etc.
- Metal collars and tags need to be removed while puppies and dogs are socializing and playing.
- Dogs must be supervised by an owner/handler at all times.
- Dogs must remain on leash unless authorized by an instructor.
- Handlers must clean up after their dogs and dispose of waste properly.
- All minors must be accompanied by an adult.
- No peanut foods, treats, or peanut butter products are allowed.
- Unsafe or harsh handling of dogs is not permitted.
- Retractable leashes are not allowed in class.
- Dogs exhibiting aggressive or disruptive behavior such as barking, lunging, staring down or otherwise intimidating other dogs will not be permitted in class. If your dog is not ready for a group class, we reserve the right to dismiss him/her from class, and we're happy to discuss one-on-one training in these cases. Pro-rated refunds may be available in this situation.
- Intact female dogs over 6 months are not allowed in class. If your female goes into heat during your class session, talk with your instructor.
- Make up classes are not available if you are unable to attend a class. Please see your instructor to get information on what you will miss.

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## **EVENTS & CLASSES HELD AT FROLICK DOGS**

### **Agreement to Hold-Harmless Waiver & Acceptance of Risk**

I understand that attendance at the Company's premises is not without risk to myself, members of my family, my guests who attend, or my dog(s), as some of the dogs to which we will be exposed may be difficult to control and cause injury, even when handled with the greatest of care. I am the rightful owner or caretaker of the dog described above and my signature below is sufficient to enter into this agreement for and on behalf of any other owner or representative of the dog.

I hereby waive and release the Company, and its officers, members, managers, agents and employees (including but not limited to Kevin and Kimberly Gilliam) from any and all liability of any nature for injury or damage I or my family, guests, or dog(s) may suffer, including specifically, but without limitation, any injury or damage resulting from the action of any dog, and I expressly assume the risk of such damage or injury while using the facility, attending any training session, or while on the Company's premises.

In consideration of and as inducement to the acceptance of my application for gym membership, training, or day boarding, I hereby agree to indemnify and hold harmless the Company, and its officers, members, managers, agents and employees (including but not limited to Kevin and Kimberly Gilliam) from any and

all claims, or claims by any other person accompanying me to class, or while on the Company's premises, as a result of any action by any dog, including my own. If to no fault of the Company, it is impossible to open the facility on a given day or complete classes, no fees will be refunded by the Company.

I hereby grant permission for the Company to use photographs and/or videos of events held on the Company's premises for any legitimate purpose, including but not limited to marketing.

### **Medical Emergency**

If in the judgment of Frolick Dogs LLC, a Virginia limited liability company (the "Company"), your dog requires medical care, you agree to be solely responsible for the payment of all medical bills for your dog and you release, and hold harmless, the following: the Company, its officers, members, managers, agents and employees (including but not limited to Kevin and Kimberly Gilliam) of and from any and all responsibility for, or claims, damages, or debts arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.

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## **EVENTS & CLASSES HELD INDOORS AT FROLICK DOGS< OUTDOORS AND IN-HOME DOG TRAINING**

### **Agreement to Hold-Harmless Waiver & Acceptance of Risk**

I understand that attendance and participation in dog training is not without risk to myself, members of my family, my guests who attend, or my dog(s), as some of the dogs to which we will be exposed may be difficult to control and cause injury, even when handled with the greatest of care. I am the rightful owner or caretaker of the dog I registered and my signature is sufficient to enter into this agreement for and on behalf of any other owner or representative of the dog.

I hereby waive and release Alexandria Pet Care Inc, and its officers, members, managers, agents and employees (including but not limited to Alex Bonilla and Elizabeth Legere) from any and all liability of any nature for injury or damage I or my family, guests, or dog(s) may suffer, including specifically, but without limitation, any injury or damage resulting from the action of any dog, and I expressly assume the risk of such damage or injury while attending any training session.

I hereby agree to indemnify and hold harmless Alexandria Pet Care Inc, and its officers, members, managers, agents and employees (including but not limited to Alex Bonilla and Elizabeth Legere) from any and all claims, or claims by any other person

accompanying me in dog training class or exercises, as a result of any action by any dog, including my own.

If to no fault of Alexandria Pet Care Inc, it is impossible to hold or to complete classes, no fees will be refunded by the Company.

I hereby grant permission for Alexandria Pet Care Inc to use photographs and/or videos for any legitimate purpose, including but not limited to marketing.

### **Medical Emergency**

If in the judgment of Alexandria Pet Care Inc employees, your dog requires medical care, you agree to be solely responsible for the payment of all medical bills for your dog and you release, and hold harmless, the following: Alexandria Pet Care Inc, its officers, members, managers, agents and employees (including but not limited to Alex Bonilla and Elizabeth Legere) of and from any and all responsibility for, or claims, damages, or debts arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinarian clinic and choice of veterinarian or animal hospital.